State of Utah, Department of Workforce Services Wasatch North Regional Council Meeting Minutes Ogden Employment Center, 480 27th Street Wednesday, March 7th, 2007

7:30 A.M. to 9:00 A.M.

Attendees:

Kathleen Alder & Associates
Byron Beck Browning, Morgan County

Janeece Black for Brent PetersenDavis Applied Technology CollegeJodi Lunt for Bryan BowlesDavis County School DistrictPaul EvansHarmony Home Health & Hospice

Melissa Freigang

Steven Hoellein

Clearfield Job Corps Center
Felt Auto Parts

Randy Hopkins State of Utah, Department of Workforce Services

Richard McConkie replacing Karen Thurber

Carol Robinson

Ogden City, Neighborhood Development Division

Manpower

Tommy Smith State of Utah, Division of Rehabilitation

Julie Snowball Weber State University

Lynette Stevens Council Member, Morgan County

Joan Effiong for Jim Taggart

Ogden Weber Applied Technology College

Karen Thurber

Ogden City, Neighborhood Development Division

Excused:

Lana Adams Northern Region Manager, Department of Health

Sharon Anderson Family Connection Center
Pamela Clark Family Support Center of Ogden
Commissioner Louenda Downs Davis County Commission

Larry Facer Plumbers Local 348

Sylvia Godfrey

Hill Air Force Base, Workforce Development Division

Mike Hadley Wells Fargo, Davis County

Gary Knapp (Chair)

John Petroff

Enable Industries

J.P.'s #1 American Car Care

Cecil Robinson
State of Utah, Juvenile Justice Services
Child Care Research

Leslie Trottier

Toni Ure (Vice Chair)

Mike Valdez

Child Care Resource and Referral
Chromalox

Valdez Machining

Randy Welsh

Kathy Worley

Utah Transit Authority
Ogden Clinic

Commissioner Jan Zogmaister Weber County Commission

Department of Workforce Services Staff:

Lesnie Foster Employment Counseling Program Specialist

Andrea Graham Eligibility Service Center Manager
Debbie Herr Regional Program Manager

Connie Laws
Support Services and Delivery Manager
Kathleen Leiker
South Davis Employment Center Manager

Cory Olson Clearfield Business Consultant
Greg Paras Roy Employment Center Manager
Gaylene Pebley Clearfield Employment Center Manager

Carrie Peterson Administrative Secretary

Koral Vasquez Ogden Employment Center Manager

Susan Wright Regional Council Liaison

1. Welcome

Kathleen Alder, previous Chair of the Wasatch North Regional Council conducted the meeting in Gary Knapp's absence. Council members, and Department of Workforce Services (D.W.S.) staff were welcomed to the meeting.

An introduction was made for new Council member: Richard McConkie – Replacing Karen Thurber and representing Ogden City.

2. Consent Calendar Action Items

Kathleen Alder called for a motion to approve the Wasatch North Regional Council minutes from the January 10th, 2007 meeting.

Action Item: The minutes will stand as written.

3. <u>Incumbent Worker Program Funding</u>

Connie Laws, D.W.S. Support Services and Delivery Manager, reported that at the last Wasatch North Regional Council meeting a vote was made to request a waiver from the State Council to allow D.W.S. to move up to 50% of the Workforce Investment Act (W.I.A.) Adult and Dislocated Worker training dollars to the Incumbent Worker Training Program (I.W.T.P.) dollars.

It is expected that the federal waiver will allow D.W.S. to move the funding to the Incumbent Worker Training Program. D.W.S. customers who accept entry-level jobs will have the opportunity to be trained for better jobs while they are working. D.W.S. will have flexibility to transfer the funding based on the economy. Employers may apply to use the I.W.T.P. funds for training for their workers.

Each year, in April, D.W.S. will assess the previous year's data and decide how the funding should be used. D.W.S. can only shift the funds once each year.

Connie explained that the Regional Councils would have the opportunity to vote in April to determine how much of the funding should be transferred.

A handout was provided on the Incumbent Worker State Activity Funding. The recommendation is to consider the low unemployment rate for the State of Utah. D.W.S. would like to set aside a significant amount of the funds for the Incumbent Worker program. To date, D.W.S. has received twenty-five requests from employers. Debbie Herr, D.W.S. Program Manager, will send the list of employer requests to the Council members for review.

The goal will be to determine the amount of funds to be transferred prior to April 26th. If the funds are transferred to the statewide set aside account the funds cannot be transferred back to the regions. The recommendation is to review the proposals for employers and allow flexibility to transfer the funds back to the region. D.W.S. will be reviewing the employer applications to determine how much of the funding will be awarded. D.W.S. would like the marketing task forces of the Regional Councils to help market the program.

D.W.S. has scheduled a meeting to determine how they can partner with the custom fit program to utilize the funds.

Kathleen asked if employers would be required to report employee raises at the completion of their training.

Connie responded that the approved employers would be required to post their job openings with D.W.S. One of the review priorities will be the potential for career growth and promotion. The wage

gain information will be used to identify the employees wage increases. The funds will be tracked for the Department of Labor. D.W.S. is trying not to use restrictions that would prevent small employers from applying for the training for their employees.

The Council reviewed the different funding levels for training and supportive services obligations and expenditures for State Fiscal year 2007. The D.W.S. Department of Finance provided the amount of dollars that can be used for W.I.A. Adult and Dislocated Worker caseload, to allow the Council an opportunity to review the amount of funding that has been used for customer training to help the Council make a decision on the Council's vote for the April meeting.

Council members will be informed of the amount of funding D.W.S. is recommending to be transferred.

4. Task Force Reports

A. Training Employers and Marketing Task Force

Cory Olson provided a report on the "Gear Up . . . for the Utah Manufacturing Career Fair". It is estimated that there will be 18,900 jobs in demand during the next 12 years. The career fair is being planned by the Davis Applied Technology College, Utah Manufacturing Association, State Office of Education, and Department of Workforce Services to educate tomorrow's workforce, find qualified applicants, and create statewide publicity for the manufacturing market demand.

The number one goal for the Gear it Up Career Fair is to educate and entertain over 10,000 Salt Lake County to Cache County Junior High and High School students with over 200 hands-on manufacturing company exhibits, a career magazine, and goody bag.

It will be a three-day event, October 9th, 10th, and 11th from 8:00 a.m. to 8:00 p.m. Possible locations include the Davis Conference Center, Davis County Fairgrounds, Weber County Fairgrounds and the Ogden Eccles Conference Center.

Council members who are interested in supporting the event they can contact James Larson at 497-1594.

Action Item: Kathleen Alder called for a motion to approve the Training Employers and Marketing Task Force report. Steve Hoellein made the motion, Byron Beck seconded, and the Council unanimously approved all task force and council reports.

5. Regional Youth Council Report

Lesnie Foster, D.W.S. Employment Counseling Program Specialist, provided the Regional Youth Council report. The Youth Council last met on February 6th, 2007.

The Workforce Investment Act (W.I.A.) youth program provider, Futures Through Training (F.T.T.), reported that two new positions have been filled. The purpose of the positions is to provide better services to the youth and support enrollment into the program.

A M.O.U. has been written and approved for D.W.S. and Weber Basin / Clearfield Job Corps Centers. D.W.S. and Job Corps are federally mandated W.I.A. training partners. Job Corps will be partnering with D.W.S. to create the partnerships throughout the State. This will allow the two departments to utilize the common measures. D.W.S. has responded to the request to call customers to inform them of the training that is available at the Job Corps centers. As staff from the Clearfield E.C. called D.W.S. customers who are eligible for W.I.A. customers.

Jodi Lunt, Davis County School District, asked if a M.O.U. had been written for D.W.S. and the school districts. She noted that the Youth Council had an action item for D.W.S. to partner with the agencies that serve youth. It was reported that Jane Broadhead is working on the M.O.U. at the state level.

Action Item: Randy Hopkins will take an action item to determine where the D.W.S. is at in developing the statewide M.O.U.

Jodi added that the State Office of Education is taking new internship to allow the students to gain credit for the experience they are gaining. The contact person is Carol, her number is 538-7594.

F.T.T. will be using part of their \$1,000 leadership money to purchase trees, food, and banners for a visible project in the community. This will assist with their efforts to obtain free advertising for the program. The Youth Leadership Project will be conducted at the Ogden amphitheater, with live bands. Job Corps, and Manpower will be partnering with this project.

Lesnie referred the Regional Council to the Feb. 6th meeting minutes for the D.W.S. Quarterly Program reporting.

Action Item: Kathleen Alder called for a motion to approve the Youth Council's report. Steve Hoellein made the motion. Lynette Stevens seconded, and the Council unanimously approved the Youth Council report.

6. State Council Report

Council members were referred to the State Council minutes which were included in the meeting packets and are available on the D.W.S. website for additional review.

7. Regional Director's Update

Randy Hopkins acknowledged and thanked all Wasatch North Regional Council members for their support of the task forces and the full Council. They were thanked for their time and continued support of the Council.

Council members were informed of the following items of interest:

- The State Council is talking about how to get youth interested in their career choices. The low employment rate contributes to the youth easily gaining employment. The goal will be to educate youth about training available, as well as their career choices.
- Tani Pack Downing has been appointed as the new General Counsel in the Office of the Governor.
 Governor Huntsman has named Kristen Cox, former Secretary of Disabilities for Maryland, as Downing's replacement as the Executive Director of Workforce Services.
- The Department of Health, Bureau of Eligibility Services (B.E.S.) staff will be consolidated with the D.W.S. eligibility staff statewide. There will be seventy new D.W.S. workers in the North Region. This will be effective July 1st. The B.E.S. staff process Medicaid only cases. The B.E.S. staff will be cross-trained and their duties will be blended. The B.E.S. staff will be moved to be housed in the D.W.S. buildings. The goal will be to share the joint values in service delivery.
- The e-REP computer system will replace the PACMIS computer system. The implementation is scheduled for March, 2008. Staff will be receiving training to allow them to become experts on the new e-REP system.
- The new on-line application is being piloted. In June, it will be piloted in the Clearfield office. If all goes well, the new on-line application will be opened up on the "world-wide" web. This will facilitate the partnering to allow the customers to complete the application at the community partner sites or at home. The application has been rolled out to a few D.W.S. community resources points. It is expected the new application will be available after the implementation of e-REP, March of 2008.
- Customer initial eligibility interviews for the Clearfield Employment Centers are being processed through the Ogden Eligibility Service Call Center. If this works well, all North Region initial interviews will be processed through the Ogden E.S.C. call center.
- Extended funding has been approved for the transitional assistance program. This will allow D.W.S. customers to continue to receive cash assistance during the first three months after they obtain employment.

- The North Region achieved a Food Stamp accuracy rate of 97.06% for the federal reporting year.
- The legislature approved G.A. Funding, which will allow the Department to continue to provide the G.A. services to eligible customers.
- D.W.S. will be working to meet the federal standards for the 50% rate for F.E.P. participation.
 D.W.S. workers will be required to gain verification that their customers are meeting participation. It is expected that the North Region will achieve the mandated participation rate.
- The North Region will be working to expend the allocated training funds. The Incumbent Worker Training Funds are being transferred to allow D.W.S. to better utilize the funds for customer training.
- A presentation was provided on the new on-line application for council members. The application can be submitted on-line and customers will electronic sign their application.
- Randy added that the Internet has changed the world and the way we do business. Randy
 explained that he is reminding the workers that is great to be working for an organization that is
 dynamic and using change to better serve customers and utilize funds. D.W.S. is changing to
 better serve customers and staff are being reminded that it is good to be working for an
 organization that is dynamic like D.W.S.

8. Other Business

Koral Vasquez, Ogden E.C. Manager reported that by the 15th of March the initial list of community partners will be finalized. The community partners will be educated about the D.W.S. services that are available to teach them how to help D.W.S. customers complete their application for services on-site. A community forum will be conducted for those agencies that are on the community partner list. The initial roll out will include 30-35 community partners.

Randy added that this should increase customer access and make it easy for customers to apply for services. D.W.S. will continue to serve as an access point.

Melissa Freigang offered the services of the Job Corps students who could work on an internship to help with computer services.

Koral Vasquez reported that State agencies cannot give their old computers to their community partners and that D.W.S. will not be providing the actual computer support.

Action Item: Koral Vasquez will inform the planning committee of Melissa's offer for the internship for Job Corps students.

Melissa Freigang added that the Business Technology students could help tech the customers on how to use the computers on site as well.

Kathleen Alder reported that she has the opportunity to serve on statewide committees in the community, and the North Region is doing very well with partnering and working on the proposed projects to better serve D.W.S. customers.

9. **Public Comment**

No general public representatives or non-members of the Regional Council attended the meeting.

10. Adjourn

The meeting was adjourned at 9:00 a.m.